3.13
Suspension of Privileges for Health and Safety Reasons

Approved: March 21, 2018

The Council Bluffs Public Library seeks to maintain a healthy and clean environment for all Library users and to protect the City’s investment in Library collections, equipment and property to the best of its ability. In order to accomplish this, the Library may restrict a user’s ability to borrow materials and/or to visit the library when such use may jeopardize the health and cleanliness of library facility, collections or users.

- Examples of situations where borrowing of materials may be suspended include, but are not limited to:
  - Evidence that items on loan to a customer may have been returned with insects that are known to be damaging to library materials, e.g. roaches, silverfish and some types of beetles.
  - Evidence that items on loan to a customer may have been returned with insects that can result in pest infestations in library facilities, e.g. bed bugs or roaches.

- Examples of situations where access to Library facilities may be suspended include, but not be limited to:
  - Customers or customer possessions with fleas or lice.
  - Customers with clothing that is stained with urine or feces

Should it become necessary to suspend Library privileges of a patron in order to protect collections, facilities or other users, notification of the suspension will be made in writing.

Access to the library and borrowing will be restored when the suspended patron demonstrates that the situation that caused the loss of privileges has been remediated.

Any customer that has privileges suspended under the terms of this policy may request a re-evaluation of the suspension under the terms of Ban and Appeal Policy (3.11)