

3.1 Behavior Code

Adopted: December 1992

Amended & Reapproved: July 1996; October 1997; July 19, 2000; June 19, 2002; October 15, 2003; June 20, 2007; May 19, 2010; February 26, 2011; July 13, 2011; October 23, 2013; November 18, 2015; March 16, 2016; October 18, 2017; March 21, 2018; September 18, 2019

- Library users are responsible for complying with the Library's posted rules and following instructions about those rules from Library staff.
- Failure to abide by the Behavior Code will result in expulsion according to Policy 3.11, police action or may become the basis for criminal charges and/or restitution pursuant to Sections 8.44.005-8.44.060 of the Council Bluffs Criminal Code or Section 723.4 of the Iowa Code.
- The Library does not allow in the building:
 - Eating food other than convenience snacks. Convenience snacks are defined as dry snacks that have not been heated/refrigerated. Food is allowed in the first floor Meeting Rooms, but requires staff approval for second floor meeting rooms. Eating anywhere in the Library is a privilege that will be revoked if individuals/groups do not clean up after themselves.
 - Beverages without lids
 - Pets or other animals unless necessary for assisting individuals with disabilities or part of a Library sponsored program
 - Patrons without shirts or shoes
 - Oversized parcels and or containers that are larger than 18" X 24".
 - Shopping carts, bicycles or other wheeled conveyances: exceptions include wheelchairs, baby strollers, or carriages used for the actual transportation of a person or child, or wheeled backpacks, book carriers or briefcases.
- The Library does not allow in the building or on its premises:
 - Trespassing in nonpublic or unauthorized areas
 - Any disruptive behavior which interferes with the use or enjoyment of the Library or which causes distress to patrons or staff including but not limited to running, pushing, shoving, yelling, loud voices, noise from electronic devices, horseplay, climbing, harassing, stalking, throwing objects, sleeping or excessive displaying of affection
 - Loitering by individuals or groups that interferes with the use or enjoyment of the Library or causes distress or intimidates patrons or staff.
 - Loitering by individuals or groups, or leaving unattended personal items which block or interfere with patron access or exit of the building or are a threat to public safety.
 - Demonstrations or protests, unless they are confined to a leased portion of the library for which an agreement has been entered.
 - Smoking or use of other tobacco products, including electronic cigarettes.

COUNCIL BLUFFS PUBLIC LIBRARY
POLICY MANUAL

- Distributing literature, gathering signatures, soliciting, panhandling or conducting surveys
 - Illegal behavior as in violation of Federal Law, State Law, or City Code
 - Behavior that is not related to the mission of the library or the intended purpose of being in the library.
 - Misuse of bathrooms
 - Abusive language or threatening gestures
 - Falsifying information, disrespecting staff, or failing to follow staff directions.
 - Fighting, challenging to fight, or other violent behavior
 - Alcohol, illegal drugs or persons intoxicated or under the influence of drugs or chemicals
 - Items which can be used as weapons
 - The use of skateboards, bicycles, scooters or roller blades
 - Vandalism, misuse, or moving of Library materials, equipment, furniture or supplies.
 - Neglect of bodily hygiene to the point where it is offensive and constitutes a nuisance to others.
- As pursuant to the city's 'Policy Banning the Possession of Firearms in City-Owned Buildings', no person shall enter into or remain in the Library building with a firearm in his or her possession. Any person who enters or remains in the Library building with a firearm in their possession shall be charged with trespassing.
 - EXCEPTION: Certified law enforcement personnel shall be exempt from this requirement. The Library Director may grant exceptions to this policy by receiving an exception request in writing and taking it to the next Library Board Meeting for approval.